

## Terms & Conditions for Watsons One Pass Programme

### 1. Participation

1.1. The Watsons One Pass Programme is available to all [Watsons Club] members.

Under the Watsons One Pass Programme, [Watsons Club] members may earn basic loyalty points and enjoy other member benefits under their [Watsons Club] loyalty programme for their purchases at participating Watsons stores overseas.

1.2. These terms and conditions for the Watsons One Pass Programme (“Watsons One Pass Terms”) are in addition to and supplement the terms and conditions that apply to your membership in the [Watsons Club] loyalty programme (“[Watsons Club] Account”).

1.3. By opening a [Watsons Club] Account, or by using services or other benefits connected with that account, you agree to the Membership Terms and Conditions (“Membership Terms and Conditions”) and the Watsons One Pass Terms. In the event of any conflict or inconsistency between these Watsons One Pass Terms and the Membership Terms and Conditions, the Membership Terms and Conditions will prevail.

1.4. We may disclose information regarding you and/or your [Watsons Club] Account to any third party for the purpose of this Service. Please read our Privacy Policy.

### 2. Earning [Watsons Club] Points and Enjoying Other Member Benefits

2.1. The Watsons One Pass (“Service”) allows you to earn [Watsons Club] Points on eligible transactions at the participating offline [Watsons Club] stores below:

Mainland China

Hong Kong

Macau

Taiwan

Singapore

Malaysia

Thailand

Indonesia

The Philippines

Turkey

2.2. To earn [Watsons Club] Points, your physical or virtual [Watsons Club] Card must be

presented on payment. We may ask you to verify your identity. The [Watsons Club] Points earned will be awarded to the associated [Watsons Club] Account, subject to these Watsons One Pass Terms (“Conversion”).

2.3. [Watsons Club] Points will not be awarded for certain products and/or services that are excluded from the Service. Participating [Watsons Club] stores may have different exclusions from time to time, please check with the relevant store for products and/or services that do not qualify for the Service.

2.4. If a participating [Watsons Club] store exits the Service for any reason, no [Watsons Club] Points may be earned for transactions at such participating [Watsons Club] from the date it exits the Service.

2.5. The Service is not applicable if [Watsons Club] Points may be earned for the same transaction pursuant to the Membership Terms and Conditions of your [Watsons Club] Account (e.g. under local earning rates). Any duplicated requests for [Watsons Club] Points in respect of the same transaction will be automatically cancelled.

2.6. [Watsons Club] Points redemption is not available outside of the home jurisdiction of the [Watsons Club] loyalty programme.

2.7. The Service may or may not be used in conjunction with any other discounts or offers, and other membership benefits and privileges (e.g. bonus or multiple points earning) available at the participating [Watsons Club] stores. Please check with the relevant store for membership benefits and privileges which are available in conjunction with the Service.

2.8. Transactions made at participating [Watsons Club] stores pursuant to the Service will not count towards qualification for membership upgrade, renewal or other maintenance of your [Watsons Club] Account status.

2.9. Any transactions that are found to be fraudulent or eventually cancelled or refunded will be considered as ineligible transactions and are not applicable to the Service. In the event of refunds, any [Watsons Club] Points received for the refunded transactions may be removed from your [Watsons Club] Account.

### 3. Conversion Rates

3.1. The rate of Conversion of [Watsons Club] Points is based on the net spending amount on eligible transactions, in each case determined by us in our sole discretion. We may modify the rates of Conversion at any time in our sole discretion. Visit the Conversion

Chart to see the current rates of Conversion that apply to [Watsons Club] Points at the time you request your conversion.

3.2. Charges that do not qualify as net spending include, without limitation, taxes, fees and other charges such as shipping fees.

3.3. When a foreign currency is used for settlement, the amount of [Watsons Club] Points earned at participating [Watsons Club] stores may be converted to the local or another designated currency at the exchange rate selected by us.

#### 4. Requirements For Conversion

4.1. Your [Watsons Club] Account must be active and in good standing under the Membership Terms and Conditions. If your [Watsons Club] Account is terminated or suspended at any time, for any reason, you will be disqualified from participating in the Service.

4.2. You must satisfy the minimum net spending amount required on eligible transactions for Conversion. We may in our sole discretion prohibit any Conversion of [Watsons Club] Points, or limit the minimum and/or maximum number of [Watsons Club] Points that may be converted under each Conversion, including the net spending required for any Conversion or the number of permitted Conversions in any given period.

#### 5. Timing

5.1. [Watsons Club] Points will be awarded to your [Watsons Club] Account in approximately [3] days for transactions made at Offline Stores.

5.2. Notwithstanding anything stated herein, we reserve the right to postpone the award of [Watsons Club] Points and shall not be liable for any delay of Conversions for any reason whatsoever (including without limitation, delay due to incorrect information in the system or due to system constraints and errors).

#### 6. Our Liability

6.1. While we will use reasonable endeavours to provide the Services, we are not responsible for any failure to submit, process or award any Conversion.

6.2. We are not responsible for: (a) any loss or misdirection of, or delay in receiving any requests or correspondence in connection with Conversions, including but not limited to any failure to present a valid physical or virtual [Watsons Club] Card on payment, voluntarily or involuntarily, whether by reasons of incorrect entries, network disconnection, technical

device malfunction or any delay, interruption or disruption of our platforms or systems or otherwise; (b) any fraud, theft, unauthorised transactions or requests for Conversions; (c) any acts or omissions of third parties (including, without limitation, participating [Watsons Club] stores); or (d) any errors published in relation to the Service, including, without limitation, any pricing or typographical errors, errors of description, errors regarding participating [Watsons Club] stores, and Service affiliates, and errors in the crediting or debiting of [Watsons Club] Points from [Watsons Club] Accounts. We reserve the right to correct, without notice, any errors.

6.3. We make no warranties or representations, either expressed or implied, with respect to type, quality or fitness of goods or services provided through the Service by participating [Watsons Club] stores or third parties.

6.4. IN NO EVENT WILL WE OR OUR AFFILIATES (INCLUDING WITHOUT LIMITATION ANY PARTICIPATING [WATSONS CLUB] STORES), AND EACH OF THEIR RESPECTIVE DIRECTORS, OFFICERS, EMPLOYEES, AND AGENTS BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, PUNITIVE, AND CONSEQUENTIAL DAMAGES OF ANY KIND, WHETHER BASED IN CONTRACT, TORT OR OTHERWISE, WHICH ARISE OUT OF OR ARE IN ANY WAY CONNECTED WITH THE SERVICE, THESE WATSONS ONE PASS TERMS, OR THE LOYALTY PROGRAMME.

6.5. This does not include or limit in any way our liability for death or personal injury caused by our negligence, or our responsibility for fraudulent misrepresentation and any other liability that cannot, under law, be excluded.

## 7. Events Outside Our Control

We will not be liable or responsible for any failure to perform, or delay in performance of, any of our obligations that is caused by events outside our reasonable control.

## 8. General

8.1. [Watsons Club] Points have no monetary value and cannot be exchanged for cash.

8.2. We shall have the sole discretion to determine eligibility to participate in the Service. Our decision on all matters and disputes concerning the Service shall be final and binding on you. In the event of any disputes, we reserve the right to deduct, without notice, the appropriate [Watsons Club] Points from your [Watsons Club] Account.

8.3. The use and/or conversion of [Watsons Club] Points may be subject to further terms and conditions or restrictions. Additional terms may apply to specific participating [Watsons

Club] stores.

8.4. We reserve the right to terminate, change, or modify the Service and/or these Watsons One Pass Terms from time to time without prior notice, including the requirements for Conversions and the rates that apply to Conversions. We may notify you of any such change(s) by such means of communication and in such manner as we consider fit. If you continue to use the Service after such notification, then you shall be deemed to have agreed with and accepted such change(s).

8.5. Failure by us to enforce a right does not result in waiver of such right.

8.6. You may not assign or transfer your rights under these Watsons One Pass Terms. These Watsons One Pass Terms describe the relationship between you and us, they do not create legal rights for other persons, even if they may benefit from such relationship.

8.7. If any of these Watsons One Pass Terms are declared invalid, unlawful or unenforceable, then that provision shall be deemed to be deleted from these Watsons One Pass Terms and the remaining provisions shall remain in full force and effect.

8.8. You and we agree that the laws of Hong Kong apply to these Watsons One Pass Terms and that any dispute between us regarding the Service or arising out of or in connection with these Watsons One Pass Terms will be dealt with by the courts of Hong Kong.

8.9. Any formal legal notices should be sent to us at our Customer Services address set out in the Contact Us section.

8.10. All capitalised words and expressions in these Watsons One Pass Terms shall, unless otherwise defined herein, have the same meanings as defined in the Membership Terms and Conditions.

8.11. These Watsons One Pass Terms shall be governed and construed in accordance with the governing law set out in the Membership Terms and Conditions.

屈臣氏亞洲一卡隨享計劃條款及細則

## 1. 如何參與

1.1. 所有易賞錢會員（以下簡稱“易賞錢會員”或“您”）皆可參與“屈臣氏亞洲一卡隨享”計劃（以下簡稱“本計劃”）。在本計劃中，您在 2.1 所示的海外市場之屈臣氏店鋪消費時，可獲得會員基本積分。

1.2. 《屈臣氏亞洲一卡隨享計劃》（以下簡稱“本計劃”）係對屈臣氏中國內地相應會員規則機制的補充。

1.3. 您註冊成為易賞錢會員，或享受該會員帳戶相關的服務或權益，即表示您同意易賞錢會員的相應條款及細則及本計劃條款及細則等。如本計劃條款及細則與易賞錢會員的條款及細則有差異的，則以易賞錢會員的相應條款及細則為準。

## 2. 獲得屈臣氏會員基本積分

2.1. 對於您在以下市場之屈臣氏店舖（下稱“屈臣氏店舖”）產生的符合本計劃要求的消費，您可獲得屈臣氏會員基本積分：

中國內地

香港

澳門

台灣

新加坡

馬來西亞

泰國

印尼

土耳其

菲律賓

（未來屈臣氏可能基於實際情況擴展或調整參與本項目之市場及店舖，屆時以當時機制為準，詳情可詢當地店舖）

2.2. 您須在上述市場之屈臣氏店舖付款時出示您的易賞錢會員 App 內的二維碼，經核對您的會員身份後，相應屈臣氏會員基本積分將發放至您的會員帳戶。

2.3. 請留意不同市場的屈臣氏店舖可能不時會有某些產品和/或服務（例如購買預付卡或類似情況）不屬於本計劃之範圍，相應產品和/或服務的消費將不產生積分，此類情形之詳情請諮詢當地店舖。

2.4. 若上述市場的某個店舖因任何原因退出本計劃（如有），自其退出之日起，您在該店舖的消費將無法獲得積分。

2.5. 您參與本計劃獲得的積分僅可在您註冊為易賞錢會員的地區使用。

2.6. 本計劃下優惠可否與上述市場屈臣氏店舖提供的其他折扣、優惠和/或會員權益(例多倍積分等)同時使用，請諮詢當地店舖了解詳情。

2.7. 您在上述市場屈臣氏店舖產生的消費不影響您的屈臣氏會員類型/等級以及會籍的存續狀態。

2.9. 如屈臣氏有合理依據認為您的消費存在欺詐情形，或最終訂單被取消或退款，相應消費將不適用於本計劃，由此產生的易賞錢會員積分（如有）也將被收回。

## 3. 消費實付金額轉換為基本積分的比率及其他兌換要求

3.1. 您在上述市場屈臣氏店鋪消費產生的實付金額，其中的部分費用（包括但不限於運費、稅費等）不納入積分兌換。

3.2. 您於上述市場屈臣氏店鋪產生的符合本計劃要求的消費實付金額按照何種比例轉換為基本積分，均由屈臣氏基於其自身運營獨立決定並不時調整（詳情請點擊積分兌換率，查看當前的積分兌換率）。消費實付金額每滿積分兌換率對應的一個積分轉換單位，方可獲得會員基本積分 1 分。基本積分將於您消費後約[3]天內發放至您的易賞錢會員賬戶。

3.3. 符合本計劃要求、可兌換基本積分的消費實付金額，將僅以您相應消費發生地的法定貨幣或屈臣氏認可的幣種（如有）計算，如您使用前兩者之外的其他幣種支付的，須先按照相應匯率轉換為當地法定貨幣或屈臣氏認可幣種之金額。

3.4. 若您的易賞錢會員賬戶在任何時間、因任何原因終止或停用，您將無法參與本計劃。

3.5. 屈臣氏可自行決定是否限制或停止積分兌換，或就單次積分兌換限制可轉積分的最低/最高值，包括限制兌換積分的消費實付金額或於某些期間限制積分兌換次數。

3.6. 雖然有上述約定，屈臣氏依然保留延遲本計劃下基本積分發放之權利，屈臣氏無需對因任何原因(包括但不限於因錯誤信息導致的系統限制或延遲等)導致的積分兌換延遲承擔任何責任。

#### 4. 其他說明

4.1. 易賞錢會員積分不可兌換現金。

4.2. 屈臣氏有權自行決定本計劃的相關要求及機制，並保留隨時終止、變更或修改本計劃相關要求及機制之權利，包括積分兌換要求及積分兌換比率。屈臣氏有權自行決定是否事先通知，亦有權自行確定通知的適當方式。您參與本計劃將視為您已對之同意並認可相應之約束力，您在相應條款及細則修改後繼續參與本計劃，亦視為您已同意並認可修改後的條款及細則之約束力。

4.3. 本計劃下所獲積分的使用和/或積分兌換可能需適用其他條款或受其他限制，詳情請諮詢當地店鋪。

4.4. 您不得轉讓您於本計劃下享有之權利。

#### 5. 責任與限制

5.1. 屈臣氏將盡努力向您提供本計劃下之服務，但無需對任何未能成功提交的積分兌換需求及相應之處理以及積分發放承擔任何責任。

5.2. 屈臣氏無需就以下情況承擔責任：

(a) 任何與積分轉換有關的損失、錯誤或相應需求接收之延遲，包括但不限於付款時您未能出示有效的易賞錢 App 二維碼，無論前述情況是否出於您自願或非自願的輸入錯誤、網絡斷鍊、技術設備故障或屈臣氏的平台/系統的延遲、中斷等；或

(b) 任何欺詐、盜竊、未經授權的交易或相應之積分轉換要求;或

(c) 第三方的任何行為或疏忽(包括但不限於任何參與本項目的境外地區門店);或

(d) 與本項目相關的任何錯誤，包括但不限於任何定價或刊印錯誤、描述錯誤、參與本項目的門店及其關聯公司的錯誤，或積分發放/收回的錯誤。屈臣氏保留更正之權利而無需另行通知。

5.3. 對於參與本計劃的海外市場屈臣氏店鋪或第三方提供的商品或服務的類型、質量或適用性，屈臣氏不作任何明示或默示的保證或擔保。

5.4. 在任何情況下，對於與本項目及其相應規則以及屈臣氏會員機制有關或因之產生的任何損害（無論直接或間接、屬於附帶損失抑或懲罰性賠償，亦無論該等損害基於合同、侵權行為還是其他原因產生），屈臣氏或屈臣氏的關聯公司(包括但不限於參與本項目的門店)，以及各自的董事、管理者、員工和代理商，均無需承擔責任。

5.5 對於任何超出屈臣氏合理控制範圍的事件以及因此導致無法提供服務或服務延遲，屈臣氏無需承擔責任。

## 6. 其他

6.1. 屈臣氏未行使本條款及細則之權利並不代表棄權。

6.2 如本規則的任一條款被宣布無效、違法或無法執行，則該條款將被視為從本規則中刪除，其餘條款仍將完全有效。

6.3. 如有任何爭議，屈臣氏集團及易賞錢的決定為最終決定。